



B-2020-26: DocVelocity/AIQWeb Updates

December 7, 2020

- ☐ Correspondent Lending

## **Summary**

Over the weekend, DocVelocity was updated including User Screen Changes, as well as Search Functionality as summarized and outlined below:

Category	Change/Location	Details
User Screen Changes	Portals Display in Collaborations (Left navigation menu)	Instead of seeing 'Recent Portals' and 'My Portals', users will now see 'Recent Portals' and 'Find Portals'
Search Functionality	Search Bar Results	Instead of allowing for search parameters to return partial match findings, the search will now require the full loan number preceded by a '#' sign. This is a return to previous functionality.  As an example, for a 'Thread Name' = HFA Thread (Loan #1234567890):  If the user searches for the loan number like this >1234567890 with AIQ, they would find the thread referenced above.  With the caching turned off in AIQ, users must type #1234567890 to find the thread.

## **HFA DocVelocity Client User Manual**

The updated HFA DocVelocity Client User Manual will be updated later this week.

## **Questions**



**HFA:** Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.