



- Correspondent Lending
- Housing Finance Agency (HFA)

Summary

We have amended the original **B-2020-12** as shown below in **red**:

Monday, May 25, 2020, is Memorial Day and a federal holiday. U.S. Bank will be closed for business on that day, including the following specific hours of operation:

- **Correspondent and HFA Operations** – The Correspondent and HFA Operations teams will be closed on Monday, May 25, 2020. We will resume normal business hours on Tuesday, May 26, 2020.
- **Best Efforts and Mandatory Lock Desks** – The Market is scheduled to be closed **early starting at 2 pm Eastern on Friday, May 22nd**, and all day Monday, May 25, 2020. The U.S. Bank Correspondent Best Efforts and Mandatory Lock Desks will be closed on Monday, May 25, 2020.
 - For Correspondent, new Best Efforts locks will be accepted based on the last rate sheet issued prior to the holiday.
 - **Mandatory commitments will be bid until 12:30 pm CT on Friday, May 22nd.**

Note: Online systems will be available for submitting loans and conditions.

Upcoming Holiday Schedule

U.S. Bank observed holidays include:

U.S. Bank Observed Holiday	Date Observed
Presidents' Day	Monday, February 17, 2020
Memorial Day	Monday, May 25, 2020
Independence Day	Friday, July 3 (July 4 holiday observed)
Labor Day	Monday, September 7, 2020
Columbus Day	Monday, October 12, 2020
Veteran's Day	Wednesday, November 11, 2020
Thanksgiving	Thursday, November 26, 2020
Christmas & New Year's Day	Friday, December 25, 2020, and Friday, January 1, 2021

Questions



Correspondent: Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

HFA: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.

