



B-2020-13: Upcoming Juneteenth Holiday and Hours of Operation

June 17, 2020

Correspondent Lending

Housing Finance Agency (HFA)

Summary On June 19 – 155 years ago – the final state in the United States honored the Emancipation Proclamation, saying by federal order that all previously enslaved people were now free. Within the African American community, the day has been commemorated as Freedom Day and Jubilee Day, or more commonly Juneteenth.

U.S. Bank will join the recognition this year for the first time, **closing all offices at 1 p.m. local time.**

Please refer to the following details:

- **Correspondent and HFA Fulfillment** The Correspondent and HFA Fulfillment teams will close early on Friday, June 19, 2020 at 1 p.m.
- Best Efforts and Mandatory Lock Desks The U.S. Bank Correspondent Best Efforts and Mandatory Lock Desks will be closed beginning at 1 p.m. CT on Friday, June 19, 2020.
 - For Correspondent, new Best Efforts locks will be accepted based on the last rate sheet issued prior to the observation.
 - Mandatory commitments will be bid until 12:30 pm CT on Friday, June 19th. Bids must be accepted no later than 12:45 pm CT.

Note: Online systems will be available for submitting loans and conditions.

Upcoming Holiday Schedule

U.S. Bank observed holidays include:

U.S. Bank Observed Holiday	Date Observed
Labor Day	Monday, September 7, 2020
Columbus Day	Monday, October 12, 2020
Veteran's Day	Wednesday, November 11, 2020
Thanksgiving	Thursday, November 26, 2020
Christmas & New Year's Day	Friday, December 25, 2020, and Friday, January 1, 2021

Questions

Correspondent: Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

HFA: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.

