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B-2021-21: Upcoming Labor Day Holiday and Hours of Operation

U.S. Bank observed holidays include:

August 30, 2021

☑ Correspondent Lending

Housing Finance Agency (HFA)

Summary U.S. Bank will operate under the following schedule in observance of the upcoming Labor Day holiday, which is observed on Monday, September 6, 2021:

- **Correspondent and HFA Operations** The Correspondent/HFA Client Support and Fulfillment teams will be closed.
- **Best Efforts and Mandatory Lock Desks** The Market is scheduled to be closed. The U.S. Bank Correspondent Best Efforts and Mandatory Lock Desks will also be closed.
 - For Correspondent, new Best Efforts locks will be accepted based on the last rate sheet issued prior to the holiday. Mandatory commitments will not be bid.

Note: Online systems will be available for submitting loans and conditions.

Upcoming Holiday Schedule

U.S. Bank Observed Holiday	Date Observed
Columbus Day	October 11, 2021
Veterans Day	November 11, 2021
Thanksgiving Day	November 25, 2021

Questions



Correspondent: Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

HFA: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.



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