

June 16, 2020

# June 2020 – Top Quality Findings

## ⊠ Correspondent Lending

## ⊠ Housing Finance Agency (HFA)

#### Top Quality

Findings

U.S. Bank provides information to help lenders submit complete loan files for purchase. This information provides the most recent Quality Findings and Best Practices to cure.								
Rank	Document/Finding	Common Errors	Best Practice					
1	HUD – 92900-A/VA 1802-A	<ul> <li>Not signed pre-closing by borrower before underwriting.</li> <li>Final not signed by the lender, borrower and underwriter.</li> <li>Not completed accurately by all parties, particularly page 2, sec V.</li> </ul>	<ul> <li>Page 2, Part IV and Part V must be signed and dated by the borrower prior to underwriting submission.</li> <li>Please review the attached <i>Instructions for completing HUD 92900-A</i> job aid.</li> <li>Documentation is required per U.S. Bankand/or Agency guidelines.</li> </ul>					
2	Verification of Existence of Business (VOB) or Verbal Verification of Employment (VVOE)	<ul> <li>Documentation not present in loan file.</li> <li>Documentation expired prior to closing</li> </ul>	<ul> <li>Agency: VVOE- within 10 business days prior to Note date, and VOB within 15 days prior to Note date.</li> <li>Portfolio: VVOE within 5 days prior to Note date, and VOB within 15 days prior to Note date.</li> <li>Documentation is required per U.S. Bank and/or Agency guidelines.</li> </ul>					
3	VA – Transfer Loan Servicing	<ul> <li>Lenders are reporting a loan Paid in Full to VA when submitting the loan to US Bankfor purchase.</li> <li>This causes a system disconnect between GNMA and U.S. Bankloan pools resulting in GNMA thinking the loans are not insured.</li> </ul>	<ul> <li>Please trigger a TRANSFER LOAN SERVICING event in VALERI (VA's Servicing System) instead of reporting the Ioan as Paid In Full when delivering a Ioan to U.S. Bankfor purchase.</li> <li>Documentation is required per U.S. Bankand/or Agency guidelines.</li> </ul>					
4	Docs do not support Income/Salary per U.S. Bank Portfolio or Investor Guidelines	<ul> <li>Year to date pay stubs.</li> <li>Required W-2 Form(s).</li> <li>Variances with above documents and income amount used to qualify.</li> </ul>	<ul> <li>Documentation is required per U.S. Bankand/or Agency guidelines.</li> </ul>					
5	Documentation does not support the amount of liquid funds to close	<ul> <li>Evidence of giftfundstransfer.</li> <li>Source of large deposits.</li> <li>Bank statements, reserves.</li> <li>Sale of previoushome.</li> </ul>	<ul> <li>Documentation is required per U.S. Bankand/or Agency guidelines.</li> </ul>					
6	Omitted Debt and Liabilities • Omitted debt not documented • All liabilities from all sources not included in total obligations	<ul> <li>Supporting documentation not provided and is required for any debts omitted on the credit report from qualifying ratios.</li> <li>Liabilities from all sources has not been included in qualifying DTI.</li> </ul>	<ul> <li>Documentation is required per U.S. Bank and/or Agency guidelines.</li> <li>Omitted debt is any debt excluded from the DTI. Lenders must provide required documentation supporting why the debt was omitted.</li> <li>Liabilities can be from bank statements, payroll documents, and are to be included in DTI.</li> </ul>					

The best practice as outlined above refers to existing policy as outlined in the Correspondent Seller and HFA Division Lending Guides. Lenders are encouraged to review the **COVID-19 Frequently Asked Questions (FAQ)** for any temporary flexibilities currently in place.

### Loan Delivery Checklists

U.S. Bank utilizes multiple methods to reduce loan quality findings and eliminate potential delays in purchase including the use of the loan delivery and underwriting checklists located in the **Correspondent Seller and HFA Lending Guides** (1100: Exhibits, Forms, & Checklists). Please remember to send a complete loan package, including all credit/underwriting documents, to avoid pre-funding and post- funding deficiencies and quality findings. Lenders may not receive notice of loan deficiencies for all items included on the checklist, however, we do require the credit package along with the full closed loan package.

### Questions

**Correspondent:** Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

**HFA:** Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.



This document in not a Consumer Credit Advertisement and is intended for Correspondent/HFA use only. This information is provided to assist Correspondents/HFA and is not a consumer credit advertisement as defined by Regulation Z. Please consult the Correspondent Seller Guide (<u>https://uniteus.usbank.com</u>) or the HFA Lending Guide (<u>https://www.alregs.com/tb/bublic/usb\_bond\_tll</u>). Loan approval is subject to credit approval and program guidelines. Not all ban programs are available in all states for all amounts. Interest rates and program terms are subject to change without notice. Mortgage and Home Equity products are offered by U.S. Bank National Association. Deposit Products offered by U.S. Bank National Association. Member FDIC. ©2020 U.S. Bank. CR-18827345

## INSTRUCTIONS FOR COMPLETING HUD-92900-A: For FHA, all sections must be completed on Page 1 except for sections 14,16,19, and 21(f).

#### HUD/VA Addendum to Uniform Residential Loan Application

OMB Approval No. VA: 2900-0144 (exp. 11/30/2019) HUD: 2502-0059 (exp. 03/31/2019)

Part I - Iden	tifying Information (mark the type of application)	2. Ageno	cy Case No. (include any su	ffix)	3. Lender/M	ortgagee Case	e No.		n of the Act JD cases)	
VA Application fe	br Home Loan Guaranty HUD/FHA Application for Insurance under the National Housing Act									
5. Borrower's Na	<ol> <li>Loan Amount (include or Funding Fee if for V</li> </ol>		for HUD	8. Interest R	late	9. Propo	sed Maturity			
			\$				%		yrs.	mos.
			10. Discount Amount (only if borrower is permitted to pay)	11. Amou Premi	nt of Up Front um		mount of Mor remium	nthly	12b.Term of Mo Premium	nthly
6. Property Addr	ess (including name of subdivision, lot & block no. & zip code)			\$		\$		/ mo.		mos.
			13. Lender/Mortgagee I.I	D. Code		<b>14.</b> Spo	nsor / Agent	I.D. Code		
		16. Name & A	Address of Spons	sor / Agent						
				17. Lender/M	ortgagee Telep	hone Number				
	Type or Print all entries clearly									
FHA Sponsored Originations	Name of Loan Origination Company		Tax ID	of Loan Orig	jination Compa	any	NMLS ID (	of Loan Or	igination Compar	у
38, United St	and the lender hereby apply to the Secretary of Ve ates Code, to the full extent permitted by the vet at on the date of the loan shall govern the rights, duties,	eran's e	entitlement and seve	of the lo erally agre	en describe that the	ed here ur Regulatior	nder Secti ns promul	ion 3710 Igated p	), Chapter 37 ursuant to C	, Title hapter
18. First Time (Homebuyer?) a. Yes b. No	19. VA Only       20. Purpose of Loan (blocks         Title will be Vested in:       1)         Veteran       1)         Veteran & Spouse       2)         Other (specify)       3)         Finance Improveme         4)       Refinance (Refi)         5)       Purchase New Con	lome Pre lome No ints to E>	eviously Occupied t Previously Occupied	only	8) Fina 9) Puro 10) Puro	ance Co-op I chase Perma chase Perma	Purchase anently Site anently Site	ed Manuf ed Manuf	during construction actured Home actured Home & ed Home to Bur	& Lot

### HUD Instructions: The capitalized terms used in this form refer to those terms as used in the relevant sections of the current version of Single Family Housing Policy Handbook, HUD 4000.1.

#### Part II – Lender/Mortgagee Certification

21. The undersigned lender/mortgagee makes the following certifications to induce the Department of Veterans Affairs to issue a certificate of commitment to guarantee the subject loan or a Loan Guaranty Certificate under Title 38, U.S. Code, or to induce the Department of Housing and Urban Development - Federal Housing Commissioner to issue a firm commitment for mortgage insurance or a Mortgage Insurance Certificate under the National Housing Act.

A. The loan terms furnished in the final Uniform Residential Loan Application and this Addendum are true, accurate and complete.

6) Purchase Existing Condo. Unit

B. (1) The information contained in the initial Uniform Residential Loan Application and this Addendum was obtained from the Borrower by an employee of the undersigned lender/mortgagee or its duly authorized agent and to the best of lender/mortgagee's knowledge is complete and accurately represents the information obtained by the lender/mortgagee as of the date the Borrower provided the information to the undersigned lender/mortgagee or its duly authorized agent.

(2) The information contained in the final Uniform Residential Loan Application, which was signed by the Borrower at the time of settlement, was obtained by an employee of the undersigned lender/mortgagee or its duly authorized agent and to the best of lender/mortgagee's knowledge is complete and accurately represents the information obtained by the lender/mortgagee as of the date verified by the lender/mortgagee.

C. The credit report submitted on the subject Borrower (and Co-Borrower, if any) was ordered by the undersigned lender/mortgagee or its duly authorized agent from the credit agency which prepared the report and was received directly from said credit agency.

D. The Verifications of Employment, Deposit, Rent and Mortgage, as applicable, were requested and received by the lender/mortgagee or its duly authorized agent without passing through the hands of the Borrower or any Interested Third Party and are to the best of lender/mortgagee's knowledge accurate.

E. To the best of my knowledge, neither I nor any other Participant (as that term is clarified in HUD Handbook 4000.1, II.A.1.b.ii.(B)) in this Covered Transaction (as that term is clarified at 2 C.F.R. § 180. 200) is suspended, debarred, under a limited denial of participation, or otherwise restricted under 2 C.F.R. part 2424 or 24 C.F.R. part 25, or under similar procedures of any other federal agency.

#### Items "F" through "H" are to be completed as applicable for VA loans only.

F. The names and functions of any duly authorized agents who developed on behalf of the lender/mortgagee any of the information or supporting credit data submitted are as follows:

Name & Address

Function (e.g., obtained information on the Uniform Residential Loan Application, ordered credit report, verifications of employment, deposits, etc.)

12) Refi. Permanently Sited Manufactured Home/Lot Loan

If no agent is shown above, the undersigned lender/mortgagee affirmatively certifies that all information and supporting credit data were obtained directly by the lender/mortgagee.

The undersigned lender/mortgagee understands and agrees that it is responsible for the omissions, errors, or acts of agents identified in item F as to the functions with which they are identified

The proposed loan conforms otherwise with the applicable provisions of Title 38, U.S. Code, and of the regulations concerning guaranty or insurance of loans to veterans. H.

Signature of Officer of Lender/Mortgagee	Title of Officer of Lender/Mortgagee	Date (mm/dd/yyyy)
Required on Final 92900-A		
	Letter and the second se	

WARNING: This warning applies to all certifications made in this document.

The knowing submission of a false, fictitious, or fraudulent certification may be subject to criminal and civil penalties, including confinement for up to 5 years, fines, and civil penalties. 18 U.S.C. §§ 287, 1001 and 31 U.S.C. §3729

Part III - Notices to Borrowers	***NOTE: When Question 25(3) (a)/(b) is applicable, its answer indicates whether
	the EHA Amendatory Clause is or is not required ***

Public reporting burden for this collection of information is estimated to average 6 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information information. This agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless that collection of information unless that collection of information induess that collection of information induess that collection of information induess that collection of information and this Addendum is authorized by 38 U.S.C. 3710 (if for DVA) and 12 U.S.C. 1701 et seq. (if for HUD/FHA). The Debt Collection Act of 1982, Pub. Law 97-365, and HUD's Housing and Community Development Act of 1987, 42U.S.C. 3543, require persons applying for a federally insured or guaranteed loan to furnish his/her social security number (SSN). You must provide all the requested information, including your SSN. HUD and/or VA may conduct a computer match to verify the information you provide. HUD and/or VA may disclose certain information to Federal, State and local agencies when relevant to civil, criminal, or regulatory investigations and prosecutions. It will not therwise be disclosed or released outside of HUD or VA, except as required and permitted by law. The information will be used to determine whether you qualify as a mortgagor. Any disclosure information outside VA or HUD/FHA wills be made only as permitted by law. Failure to provide any of the requested information, including SSN, may result in disapproval of your loan application. This is notice to you as required by the Right to Financial Privacy Act of 1978 that VA or HUD/FHA has a right of access to financial records held by financial institutions in connection with the consideration or abusting and reviewes and assigns, are authorized to take any and all of the following actions in the event loan application. In the future. The lender in this transact

#### Part IV - Borrower Consent for Social Security Administration to Verify Social Security Number

I authorize the Social Security Administration to verify my Social Security number to the Mortgagee identified in this document and HUD/FHA, through a computer match conducted by HUD/FHA. I understand that my consent allows no additional information from my Social Security records to be provided to the Mortgagee, and HUD/FHA and that verification of my Social Security number does not constitute confirmation of my identity. I also understand that my Social Security number may not be used for any other purpose than the one stated above, including resale or redisclosure to other parties. The only other redisclosure permitted by this authorization is for review purposes to ensure that HUD/FHA complies with SSA's consent requirements. I am the individual to whom the Social Security number was issued or that person's legal guardian. I declare and affirm under the penalty of perjury that the information contained herein is true and correct. I know that if I make any representation that I know is false to obtain information from Social Security records, I could be punished by a fine or imprisonment or both. This consent is valid for 180 days from the date signed, unless indicated otherwise by the individual(s) named in this loan application.

Signature(s) of Borrower(s) Date Signed	lates provided on th		e(s) of Co - Borrower(s)	Date Signed
Required Prior to Submission to UW	Re	quired Prior to S	Submission to UV	N / /
Part V - Borrower Certification 22. Complete the following for a HUD/FHA Mortgage. 22a. Do you own or have you sold other real estate within the past 60 months on which there was a HUD/FHA mortgage?	🗌 <mark>Yes</mark> 🗌 No			22c. Original Mortgage Amt
22d. Address:			\$	\$

22e. If the dwelling to be covered by this mortgage is to be rented, is it a part of, adjacent or contiguous to any project subdivision or group of concentrated rental properties involving eight or more dwelling units in which you have any financial interest? Yes No If "Yes" give details.

23.	Complete for VA-Guaranteed Mortgage. Have you ever had a VA home Loan? Yes No
	IMPORTANT: If you are certifying that you are married for the purpose of VA benefits, your marriage must be recognized by the place where you and/ or your spouse resided at the
	time of marriage, or where you and/or your spouse resided when you filed your claim (or a later date when you become eligible for benefits) (38 U.S.C. § 103(c)). Additional guidance
	on when VA recognizes marriages is available at http://www.va.gov/opa/marriage/.
24.	Applicable for Both VA & HUD. As a home loan borrower, you will be legally obligated to make the mortgage payments called for by your mortgage loan contract. The fact that you
	dispose of your property after the loan has been made will not relieve you of liability for making these payments. Payment of the loan in full is ordinarily the way liability on a
	mortgage note is ended. Some home buyers have the mistaken impression that if they sell their homes when they move to another locality, or dispose of it for any other reasons,
	they are no longer liable for the mortgage payments and that liability for these payments is solely that of the new owners. Even though the new owners may agree in writing to assume
	liability for your mortgage payments, this assumption agreement will not relieve you from liability to the holder of the note which you signed when you obtained the loan to buy the
	property. Unless you are able to sell the property to a buyer who is acceptable to VA or to HUD/FHA and who will assume the payment of your obligation to the lender, you will not be relieved from liability to repay any claim which VA or HUD/FHA may be required to pay your lender on account of default in your loan payments. The amount of any such claim
	payment will be a debt owed by you to the Federal Government. This debt will be the object of established collection procedures.
25	I, the Undersigned Borrower(s) Certify that:
25.	
	(1) I have read and understand the foregoing concerning my liability on the loan and Part III Notices to Borrowers.
	Cocupancy: HUD Only (CHECK APPLICABLE BOX)     The statement of appraised value as determined by HUD / FHA
	T I, the Borrower or Co-Borrower will occupy the property within 60 days of Note: If the contract price or cost exceeds the VA "Reasonable Value" or HUD/FHA
	Statement of Appraised Value" mark either item (a) or item (b) whichever is applicable
	one year; or I do not intend to occupy the property as my primary residence.
	I do not intend to occupy the property as my primary residence.
	Cocupancy: VA Only Cocupancy: VA Only Cocupa
	(a) I now actually occupy the above-described property as my home or value. I do not and will not hour protocol approximation. 20(a) is the above-described property as my home or contractual obligation on account of the above-described property as my home or
	intend to move into and occupy said property as my home within a reasonable period of time or intend to reoccupy it after the completion [heat state in the intend to move into and occupy said property as my home within a reasonable period of time or intend to reoccupy it after the completion [heat state intend to move into and occupy said property as my home within a reasonable period of time or intend to reoccupy it after the completion [heat state intend to move into and occupy said property as my home within a reasonable period of time or intend to reoccupy it after the completion [heat state intend to move into and occupy said property as my home within a reasonable period of time or intend to reoccupy it after the completion [heat state intend to move into a state intend to reoccupy it after the completion [heat state intend to move into a state intend to reoccupy it after the completion [heat state intend to move into a state intend to reoccupy it after the completion [heat state intend to move into a state intend to reoccupy it after the completion [heat state intend to move intend to reoccupy it after the completion [heat state intend to move intend to reoccupy it after the completion [heat state intend to move intend to reoccupy it after the completion [heat state intend to move intend to reoccupy it after the completion [heat state intend to move intend to reoccupy it after the completion [heat state intend to move intend to reoccupy it after the completion [heat state intend to move in
	of major alterations, repairs or improvements.
	( <b>b.</b> ) Wy spouse is on active minitary duty and in his of her absence. Toccupy
	or intend to occupy the property securing this loan as my home.
	I let I previously accuried the property securing this loan as my home (for ESIGUISTED Value, I go tiol allo
	unpaid contractual obligation on ac not required. 25(b) is checked if
	coouring this loop or my home (for interest rate reduction loops)
	Note: If box 2b or 2d is checked, the veteran's spouse must also sign
	below I status, and
	(e.) The veteran is on active military duty and in his or her absence, I certify that a dependent child of the veteran occupies or will occupy the
	that a dependent child of the veteran occupies or will occupy the property securing this loan as their home $h_{1}$ the applicable law.
	property seeding this roan as their nome.
	Note: This requires that the veleran's attorney-in-fact of legal guardian
	In Residential Loan Application and this Addendum is true and
	Information of active minimary duty and unable to occupy me property securing this loan, the property was occupied by the veteran's and the property was occupied by the veteran's and the property and unable to occupy in a fitter 1978.
	dependent child as his or her home (for interest rate reduction loans)
	Note: This requires that the veteran's attorney-in-fact or legal guardian f the deconderst bill a bin
	of the dependent child sign the Borrower's Certificate below.
	(3) Mark the applicable box (not applicable for Home Improvement or 1) monostry
	Refinancing Loan) I have been informed that (\$ ) is : property.
S	ignature(s) of Borrower(s) - Do not sign unless this application is fully completed. Read the certifications carefully and review accuracy of this application.
_	ianature(s) of Borrower(s) Date Sianed Signature(s) of Co - Borrower(s) Date Signature

Required	Prior to	Submission	to LIV/
Regulieu		SUDILISSION	

Required prior to submission to UW

/ /	Date	Signed
	/	/

Form **HUD-92900-A** (08/01/2016) VA Form **26-1802a** (06/2016)

page 2

# Direct Endorsement Approval for a HUD/FHA-Insured Mortgage

1. Borrower's	Vame & Present Address (Include zip	code) 2. Prop	erty Address			3. Agency (	Case No. (include any suffix)
Approved:	Date Fin Approva				(CCDE) or do		tional Commitmer date
Modified &	Amount of Monthly Premium	Term of Monthly Premium					
approved as follows:	\$	%	Yrs. Mos.	\$	\$	\$	Mos.
	Decision (TOTAL) require TOTAL Mortgage Scoreca	as an "accept" or "a ne mortgagee revie ments for approval ard is complete and HA requirements, a not have been reli	approve" by FHA wed the TOTAL . The undersign I accurately repro- und that there wa	's TOTAL Mortgage S Mortgage Scorecard ed representative of t esents information ob as no defect in connect	findings and that this n he mortgagee also cer tained by the mortgage tion with the approval	e undersigned represe nortgage meets the Fir tifies that all information this mortgage such	nal Underwriting on entered into n was obtained by the that the result
	Signature:			Printed Name/	Fitle:		
I	<u>And if applicable</u> : This mortgage was rated a certifies that I have person						sement underwriter
OR	Direct Endorsement Unde	erwriter Signature		DE's	CHUMS ID Number		
JW checks thi box at Final Approval for a Manually	<ul> <li>applicable), credit applica</li> <li>I have approved this performing my unde</li> <li>I have performed all Qualifying Ratios an</li> </ul>	Direct Endorseme tion, and all associ- loan and my Final rwriting review; Specific Underwrit d Compensating F	nt Underwriter ce ated documents Underwriting De er Responsibilitie actors, if any, an	ertifies that I have per- used in underwriting t ecision was made hav es for Underwriters ar d the borrower's DTI isfy any required down	sonally reviewed and u his mortgage. I further ing exercised the requi d my underwriting of th with Compensating Fa n payment and closing	Inderwritten the apprai certify that: ired level of Care and he borrower's Credit a ctors, if any, are withir costs of this mortgage	isal report (if Due Diligence and in nd Debt, Income, n the parameters
Underwritten ransactions	<ul> <li>I have verified the M this loan type, prope</li> <li>There was no defect</li> </ul>	ortgage Insurance rty type, and geogi t in connection with	aphic area. my approval of		at my Final Underwritir		permitted by FHA for

builder or seller involved in this transaction. UW must check the "(do not)" box at Final Approval

# **Borrower's Certification:**

The undersigned certifies that:

- (a.) I will not have outstanding any other unpaid obligations contracted in connection with the mortgage transaction or the purchase of the said property except obligations which are secured by property or collateral owned by me independently of the said mortgaged property, or obligations approved by the Commissioner;
- (b.) One of the undersigned intends to occupy the subject property (note: this item does not apply if owner-occupancy is not required by FHA);
- (c.) All charges and fees collected from me as shown in the settlement statement have been paid by my own funds, gift funds, or acceptable Down Payment Assistance program funds, and no other charges have been or will be paid by me in respect to this transaction.

Borrower'(s) Signature(s) & Date

## Mortgagee's Certification:

The Mortgagee by and through the undersigned certifies that to the best of its knowledge:

(a) The loan terms, loan type, property address, Borrower information including names, social security number, credit scores, marital status, employment status, and Borrower occupancy status, in its application for insurance and in this Certificate are true and correct;

(b) All loan approval conditions appearing in any outstanding commitment issued under the above case number have been fulfilled and this loan closed in a manner consistent with the mortgagee's approval;

(c) Complete disbursement of the loan has been made to the Borrower, or to his/her creditors for his/her account and with his/her consent and any escrow has been established in accordance with applicable law;

(d) The note and security instruments are in a form acceptable to HUD and the security instrument has been recorded and is a good and valid first lien on the property described;

(e) No charge has been made to, or paid by the Borrower, except as permitted under HUD regulations;

(f) The copies of the note and security instruments which are submitted herewith are true and exact copies as executed and filed for record;

(g) It has not paid any kickbacks, fee or consideration of any type, directly or indirectly, to any party in connection with this transaction except as permitted under HUD regulations and administrative instructions; and

(h) The Mortgagee has exercised due diligence in processing this mortgage and in reviewing the file documents listed at HUD Handbook 4000.1, II.A.7.b. and the documents contain no defect that should have changed the processing or documentation and the mortgage should not have been approved in accordance with FHA requirements.

I, the undersigned authorized representative of the mortgagee certify that I have personally reviewed the mortgage documents, closing statements, application for insurance endorsement, and all accompanying documents and request the endorsement of this mortgage for FHA insurance.

Mortgagee	<b>Note:</b> If the approval is executed by an agent in the name of the mortgagee, the agent must		
Name and Title of the Mortgagee's Officer		enter the mortgagee's code numbe	
Signature of the Mortgagee's Officer	Date	Code Number (5 digits)	Туре