



B-2023-37: Upcoming Labor Day Holiday and Hours of Operation

August 22, 2023

□ Correspondent Lending

☑ Housing Finance Agency (HFA)

## **Summary**

U.S. Bank will operate under the following schedule in observance of the upcoming Labor Day holiday, which is observed on **Monday, September 4, 2023:** 

- Correspondent and HFA Operations The Correspondent/HFA Client Support and Fulfillment teams will be closed.
- Best Efforts and Mandatory Lock Desks The Market is scheduled to be closed. The U.S. Bank Correspondent Best Efforts and Mandatory Lock Desks will also be closed.
  - For Correspondent, new Best Efforts locks will be accepted based on the last rate sheet issued prior to the holiday. Mandatory commitments will not be bid.

**Note:** Online systems will be available for submitting loans and conditions.

## 2023 Holiday Schedule

U.S. Bank observed holidays for the 2023 calendar year include:

U.S. Bank Observed Holiday	Date Observed
Columbus Day	Monday, October 9
Thanksgiving Day	Thursday, November 23
Christmas Day	Monday, December 25

## Questions



**Correspondent:** Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

**HFA:** Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.