



- Correspondent Lending
- Housing Finance Agency (HFA)

Summary

U.S. Bank will operate under the following schedule in observance of the upcoming Columbus Day holiday, which is observed on Monday, October 9, 2023:

- **Correspondent and HFA Operations** – The Correspondent/HFA Client Support and Fulfillment teams will be closed.
- **Best Efforts and Mandatory Lock Desks** – The Market is scheduled to be closed. The U.S. Bank Correspondent Best Efforts and Mandatory Lock Desks will also be closed.
 - For Correspondent, new Best-Efforts locks will be accepted based on the last rate sheet issued prior to the holiday. Mandatory commitments will not be bid.

Note: Online systems will be available for submitting loans and conditions.

2023 Holiday Schedule

U.S. Bank observed holidays for the 2023 calendar year include:

U.S. Bank Observed Holiday	Date Observed
Thanksgiving Day	Thursday, November 23
Christmas Day	Monday, December 25

Questions



Correspondent: Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

HFA: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.

