



B-2024-31: Lender Portal Transition Update

July 3, 2024

☐ Correspondent Lending

☑ Housing Finance Agencies (HFA)

Summary

Last year, we began the initial pilot for the transition of our HFA business to Lender Portal, our new loan origination system for both our HFA and Correspondent businesses.

Since then, we have partnered with each of our HFAs and their participating lenders to transition new business to Lender Portal as shown in the attached **Lender Portal Onboarding Timeline**.



We are pleased to announce that as of July 1, 2024, all HFAs and their participating lenders have all new reservations coming into our Lender Portal platform. We wanted to take a moment to share the onboarding timeline once more along with a heartfelt thank you for your dedication in helping us make this implementation a success.

About the Lender Portal

The new Lender Portal is U.S. Bank's new HFA platform for delivery of closed loans, streamlining the delivery, review, and funding of loans for purchase, consistent with our guidelines.

Lender Portal offers HFAs and HFA lenders features to simplify loan delivery and funding, including pipeline management, conditions management, document management, lender workflow, and user communications.



As a reminder, we have a wide array of recorded trainings and training materials in the Lender Portal.

Additional Resources

Simply login, click on Resources on the left navigation menu and then click on Additional Resources. You'll find a variety of resources awaiting you including quick reference guides, job aids and more.

Questions



HFA: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 2 for the HFA Client Support Team.



Lender Portal Onboarding Timeline

Welcome to Lender Portal

Housing Finance Agencies (HFAs) and Lender Participants

Summary

The following Lender Portal onboarding timeline provides the loan reservation transition date associated with each onboarding wave for the HFAs and their participating lenders.

Onboarding Timeline

Housing Finance Agency	Loan Reservation Transition Date
Pilot	
Pilot 1: Missouri Housing	November 14, 2023
Pilot 2: Minnesota Housing	January 29, 2024
Pilot 3: Nebraska Housing	February 26, 2024
Full Rollout	
Wave 1	
Capital Area Finance Authority (formerly East Baton Rouge)	
Cheyenne Housing Authority	
Cobb County	
Decide DeKalb Development Authority	
El Paso County Housing Authority	
Escambia County Housing Finance Authority	
Finance New Orleans (formerly FANO)	
Housing Finance Authority of Hillsborough County	
Housing Finance Authority of Lee County	
Housing Finance Authority of Manatee County	
Housing Finance Authority of Miami-Dade County	
Housing Finance Authority of Pinellas County	
Housing Opportunities Commission of Montgomery County	14 47 0004
Illinois Assist	May 13, 2024
Illinois Housing Development Authority	
Industrial Development Authority of the County of Pima/Tucson	
Invest Atlanta	
Jefferson Parish Finance Authority	
Kansas DPA (formerly Sedgwick/Shawnee County)	
Nevada Housing Division	
Nevada Rural Housing Authority	
Oklahoma County Home Finance Authority	
Orange County Housing Finance Authority	
Southeast Texas Housing Finance Corporation	
The City & County of Denver	
Travis County HFA	
- Havis Southly HEA	

Onboarding Timeline, continued

Housing Finance Agency	Loan Reservation Transition Date	
Wave 2		
Alaska Housing Finance Corporation	June 10, 2024	
Arizona Industrial Development Authority		
Golden State Finance Authority		
Maryland Department of Housing and Community Development		
Montana Community Development Corporation		
Vermont Housing Finance Agency		
Wave 3		
Indiana Housing and Community Development Authority	June 24, 2024	
Michigan State Housing Development Authority		
Oklahoma Housing Finance Agency		
REI Oklahoma		
Wave 4		
Ohio Housing Finance Agency	July 1, 2024	

Questions



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