

B-2024-41: Accessing Lender Portal: Updated 'Log in' Link Coming Soon

August 28, 2024

- ☑ Correspondent Lending
- Housing Finance Agencies (HFA)

Summary

On September 29th, U.S. Bank will update the link utilized to access Lender Portal on our Correspondent and HFA Lending <u>website</u> as shown below.



Access the U.S. Bank Lender Portal.

U.S. Bank is committed to providing innovative solutions for managing your pipeline via our Lender Portal loan origination system. This all-inclusive portal allows you to register, submit, and process loans, or view the Resources section for guided tutorials and more.

Unsure of your log in credentials? Call us at 800-200-5881 and choose option 1.

Allow Listing

For the purposes of adding the new Lender Portal URL to your allow list so that your systems are prepared on September 29th, please add the following URL to your allow list:

• https://usb-welcome.api.digitals.dmattercloud.com/

Log in

Accessing Lender Portal via the U.S. Bank Correspondent and HFA Lending Website

As a best practice, Lender Portal users are encouraged to access Lender Portal directly from the Correspondent and HFA Lending website; if you or your teams have any issues accessing Lender Portal, please reach out to our Client Support teams as noted below.

Questions



Correspondent: Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

HFA: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.

