




- ☑ Correspondent Lending
- ☑ Housing Finance Agencies (HFA)

## Summary

As a reminder and as originally published in **B-2024-41** (8/28), on **September 29<sup>th</sup>**, U.S. Bank will update the link utilized to access Lender Portal on our Correspondent and HFA Lending [website](#) as shown below.



**Access the U.S. Bank Lender Portal.**

U.S. Bank is committed to providing innovative solutions for managing your pipeline via our Lender Portal loan origination system. This all-inclusive portal allows you to register, submit, and process loans, or view the Resources section for guided tutorials and more.

Unsure of your log in credentials? Call us at [800-200-5881](tel:800-200-5881) and choose option 1.

[Log in](#)

## Allow Listing

For the purposes of adding the new Lender Portal URL to your allow list so that your systems are prepared on September 29<sup>th</sup>, please add the following URL to your allow list:

- <https://usb-welcome.api.digitals.dmattercloud.com/>

## Accessing Lender Portal via the U.S. Bank Correspondent and HFA Lending Website

As a best practice, Lender Portal users are encouraged to access Lender Portal directly from the Correspondent and HFA Lending website; if you or your teams have any issues accessing Lender Portal, please reach out to our Client Support teams as noted below.

## Questions



**Correspondent:** Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

**HFA:** Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.