



Correspondent Lending

HFA Lending

Summary

U.S. Bank Lender Portal is currently experiencing the following technical difficulties:

System Impact	Status	Additional Details
The Lender Portal password reset email is not being received by users.	Open	The Lender Portal password reset email functionality is not currently performing as expected when a user attempts to reset their password.

We are working diligently with our partners to resolve the issues. We apologize for any inconveniences.

Questions



Correspondent: Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

HFA: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.

