



B-2024-55: Upcoming Veterans Day Holiday and Hours of Operation

October 28, 2024

□ Correspondent Lending

☑ Housing Finance Agency (HFA)

Summary



Monday, November 11, 2024, is Veterans Day and a federal holiday.

U.S. Bank will be closed for business on that day, including the following specific hours of operation:

- Correspondent and HFA Operations The Correspondent and HFA Operations teams will be closed.
- Best Efforts and Mandatory Lock Desks The Market is scheduled to be closed. The U.S. Bank Correspondent Best Efforts and Mandatory Lock Desks will be closed.
 - Correspondent Best-Efforts locks will be accepted based on the last rate sheet issued prior to the holiday. Mandatory commitments will not be bid.

Note: Online systems will be available for submitting loans and conditions.

2024 Holiday Schedule

U.S. Bank observed holidays for the 2024 calendar year include:

U.S. Bank Observed Holiday	Date Observed
Thanksgiving Day	Thursday, November 28
Christmas Day	Wednesday, December 25

Questions



Correspondent: Please contact your Account Executive or Client Support at 800.200.5881, option 1.

HFA: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.