



- Correspondent Lending
- Housing Finance Agency (HFA)

Summary

Wednesday, November 11, 2020, is Veterans Day and a federal holiday. U.S. Bank will be closed for business on that day, including the following specific hours of operation:

- **Correspondent and HFA Operations** – The Correspondent and HFA Operations teams will be closed on Wednesday, November 11, 2020. We will resume normal business hours on Thursday, November 12, 2020.
- **Best Efforts and Mandatory Lock Desks** – The U.S. Bank Correspondent Best Efforts and Mandatory Lock Desks will be closed on Wednesday, November 11, 2020.
 - For Correspondent, new Best Efforts locks will be accepted based on the last rate sheet issued prior to the holiday. Mandatory commitments will not be bid.

Note: Online systems will be available for submitting loans and conditions.

Upcoming Holiday Schedule

U.S. Bank observed holidays include:

U.S. Bank Observed Holiday	Date Observed
Thanksgiving	Thursday, November 26, 2020
Christmas Day	Friday, December 25, 2020
New Year's Day	Friday, January 1, 2021

Questions



Correspondent: Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

HFA: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.

