



- Correspondent Lending
- Housing Finance Agency (HFA)

### Summary

**Monday, September 7, 2020, is Labor Day and a federal holiday.** U.S. Bank will be closed for business on that day, including the following specific hours of operation:

- **Correspondent and HFA Operations** – The Correspondent and HFA Operations teams will be closed on Monday, September 7, 2020. We will resume normal business hours on Tuesday, September 8, 2020.
- **Best Efforts and Mandatory Lock Desks** – The Market is scheduled to be closed all day Monday, September 7, 2020. The U.S. Bank Correspondent Best Efforts and Mandatory Lock Desks will be closed.
  - For Correspondent, new Best Efforts locks will be accepted based on the last rate sheet issued prior to the holiday. Mandatory commitments will not be bid.

**Note:** Online systems will be available for submitting loans and conditions.

### Upcoming Holiday Schedule

Remaining U.S. Bank observed holidays include:

U.S. Bank Observed Holiday	Date Observed
Columbus Day	Monday, October 12, 2020
Veteran's Day	Wednesday, November 11, 2020
Thanksgiving	Thursday, November 26, 2020
Christmas Day	Friday, December 25, 2020
New Year's Day	Friday, January 1, 2021

### Questions



**Correspondent:** Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

**HFA:** Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.

