



- Correspondent Lending
- Housing Finance Agency (HFA)

Summary

U.S. Bank will operate under the following schedule in observance of the upcoming Labor Day holiday, which is observed on Monday, September 6, 2021:

- **Correspondent and HFA Operations** – The Correspondent/HFA Client Support and Fulfillment teams will be closed.
- **Best Efforts and Mandatory Lock Desks** – The Market is scheduled to be closed. The U.S. Bank Correspondent Best Efforts and Mandatory Lock Desks will also be closed.
 - For Correspondent, new Best Efforts locks will be accepted based on the last rate sheet issued prior to the holiday. Mandatory commitments will not be bid.

Note: Online systems will be available for submitting loans and conditions.

Upcoming Holiday Schedule

U.S. Bank observed holidays include:

U.S. Bank Observed Holiday	Date Observed
Columbus Day	October 11, 2021
Veterans Day	November 11, 2021
Thanksgiving Day	November 25, 2021

Questions



Correspondent: Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

HFA: Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.

