



- Correspondent Lending
- Housing Finance Agency (HFA)

### Summary

U.S. Bank will operate under the following schedule in observance of the upcoming Columbus Day holiday, which is observed on Monday, October 11, 2021:

- **Correspondent and HFA Operations** – The Correspondent/HFA Client Support and Fulfillment teams will be closed.
- **Best Efforts and Mandatory Lock Desks** – The Market is scheduled to be closed. The U.S. Bank Correspondent Best Efforts and Mandatory Lock Desks will also be closed.
  - For Correspondent, new Best Efforts locks will be accepted based on the last rate sheet issued prior to the holiday. Mandatory commitments will not be bid.

**Note:** Online systems will be available for submitting loans and conditions.

### Upcoming Holiday Schedule

U.S. Bank observed holidays include:

U.S. Bank Observed Holiday	Date Observed
Veterans Day	November 11, 2021
Thanksgiving Day	November 25, 2021

### Questions



**Correspondent:** Please contact your Account Executive or the Client Support Area at 800.200.5881, option 1.

**HFA:** Please contact the Housing Finance Agency Hotline at 800.562.5165, option 1 for the HFA Customer Care Team.

